

There's a lot involved with delighting guests.

Reliable fiber connectivity is one of those “little details” that turns moments into memories.



Details make a difference. Promptly answered calls, seamless digital guest service encounters, digital sounds and visuals that help elevate the environment ... a consistent guest experience is critical whether you're a small restaurant, a regional venue or a national hotel chain.

Pulling it off takes attention and skill — and an internet connection that keeps everything else running smoothly.

Legacy cable and wireless companies struggle to keep up. Fiber connectivity provides the speed and reliability to deliver outstanding experiences for guests and associates alike. And only a local provider like Ziplly Fiber can give you the same service your guests expect from you - with personalized support from a team that will collaborate and problem solve with you to help your business scale.

When was the last time your provider went above and beyond for you?

End-to-End Fiber

Local Sales, Operations and Support

Built for Business

Keeping hospitality connected

Capacity management

Our network usage is managed to ensure your guests will never notice any upgrades or individual component failures that may occur. With 60% of network capacity held in reserve, each route has enough overhead to handle the unexpected.

Built for business

Zipty Fiber is investing more than ever in our advanced, 100% fiber network to historically underserved communities across the Northwest, supporting tourism growth in our region with the bandwidth and reliability hospitality demands — and the service businesses deserve.

Redundant core

With a core backbone capable of 20+ terabytes per second and fully redundant local aggregation networks down to the hub site level, Zipty Fiber can handle your critical traffic and keep your guests connected — no matter what mother nature throws your way.

Regionally focused

We're local, with headquarters in Kirkland, Washington, and offices in Everett; Yakima; Beaverton, Oregon; and Hayden Lake, Idaho. We know guest experiences are better when they are better connected, which is why we're growing the Northwest's only built-for-business fiber network.

Designed to make the most of every moment

- Reliable and fast fiber internet keeps up with the demands of streaming, guest access and essential business traffic.
- Symmetrical up/down speeds support seamless communication and experiences.
- Intuitive performance and security dashboard lets you track alerts, policy adherence and performance.
- Diverse connectivity keeps you up and running even if disaster strikes.
- Integrated firewall, content-filtering antivirus, and intrusion detection and defense help keep you and your guests safe from bad actors and prying eyes.
- Encrypted and secure connectivity helps keep you PCI compliant.
- Managed WiFi ensures the best coverage, keeps store and POS traffic secure while enabling guest WiFi.
- Fiber-powered hosted voice for crystal-clear customer calls.
- 9.999% uptime, local routing and direct peering for maximum reliability and performance.

Fiber vs. Cable

Not all internet connections are created equal.

| | Zipty Fiber | Cable* |
|--|--------------------|-----------------------------|
| Download speed | 100 Mbps to 10 Gig | 10 Mbps to 1.25 Gig |
| Upload speed | 100 Mbps to 10 Gig | 15 Mbps to 35 Mbps |
| Fiber reaches | Your site | Your block |
| Connectivity to your locations | Dedicated to you | Shared with 32-64 customers |
| Always get the bandwidth you purchased | Yes | No |
| Reliability | 99% end-to-end SLA | ? |
| POS prioritization | Yes | ? |
| Proactive monitoring | Yes | ? |
| Network performance visibility | Yes | ? |
| Local support team | Yes | ? |
| Configuration management | Automated | ? |
| DDoS protection included | Yes | ? |

* Reference Cable DOCSIS 3.1 HFC deployment used for comparison.

The services hospitality needs



Zipty® SmartConnect Fiber Internet



Managed WiFi



Hosted Voice



Streaming Services



Wide Area Networking



Dedicated Ethernet