

# Hosted Voice

Customizable, reliable, affordable



ziply<sup>®</sup> fiber

ZiPLY Fiber Hosted Voice is an accessible cloud-based phone solution built for business.

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Zipty Fiber Hosted Voice is an accessible cloud-based phone solution built for business.

# Zipty Fiber Hosted Voice aligns your phone system to dedicated fiber internet for a secure, reliable connection.

With technology advancing and security needs increasing, legacy phone systems may no longer be suitable for today's businesses. **Our Hosted Voice product connects your business phone lines to our fiber network, creating a phone solution equipped for the era of hybrid work and evolving business needs.**

Plus, it's scalable, so you can expand or reduce your lines while sticking to an affordable price point. Hosting your phone system on our fully redundant, local fiber network gives you all the benefits of a traditional business phone system with the reliability and security you need today. With round-the-clock customer service and network monitoring tools, you'll be free to focus on your business, not your technology.

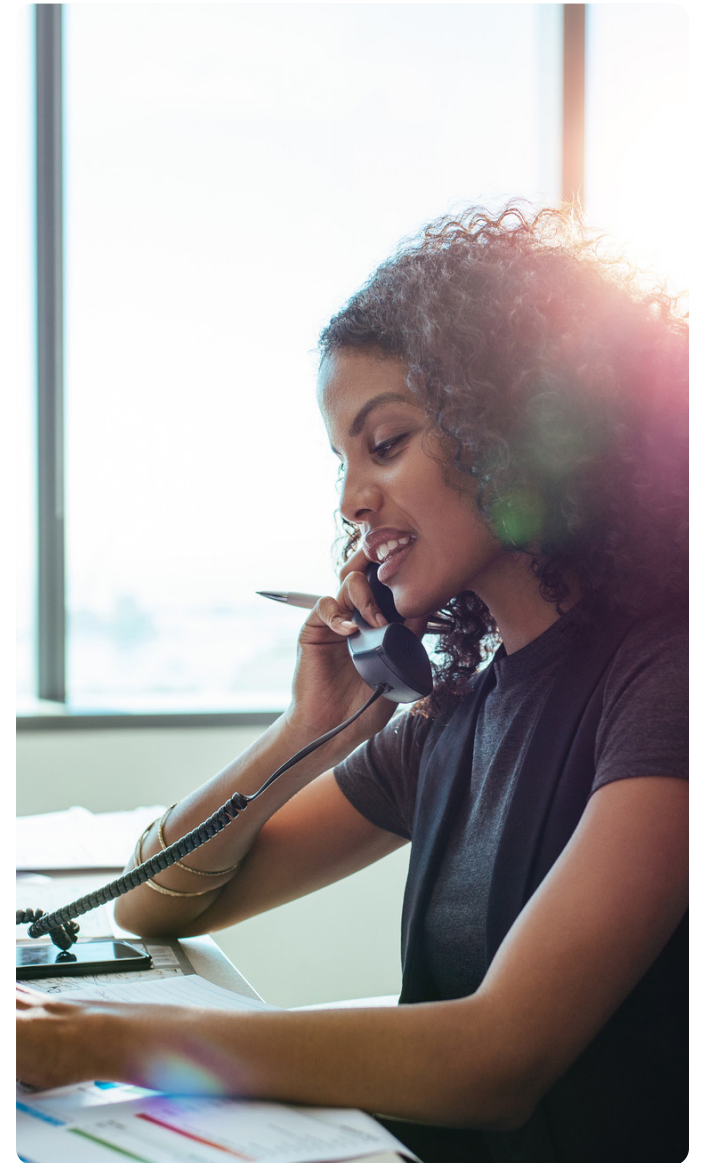


# Find out if Hosted Voice is right for you.

## Do you want to...

1. Upgrade your organization to a scalable, adaptable voice solution designed for businesses of all sizes?
2. Improve the functionality and flexibility that your teams need to communicate effectively—wherever they are?
3. Reduce expenses by streamlining your connectivity and voice solutions with one provider?
4. Never miss a call thanks to sophisticated call routing features?
5. Communicate faster and more efficiently with employees and customers?
6. Benefit from turnkey solutions that don't tax your limited IT resources.

If you answered yes to any of these questions, we can help.



# Which Hosted Voice solution is right for you?

I want a phone system with traditional features, like voicemail extensions, with the added benefits of cloud-based storage and a reliable fiber network.

Check out our **Basic Seat**, which comes with all the functionality of the phone systems you're used to, without the need for a specialized IT manager.



I need all the features of a basic phone system, but I'd also like more interactive elements that integrate into modern technology, like smartphones and laptops.

**The Standard Seat** might be right for you. You'll be able to connect through an app, plus you can set your status and see your colleagues' availability.



I'd like a phone solution that connects to video chat, so we can schedule face-to-face meetings. Can we enhance security, too, with encryption and password-protected sessions?

You bet. **The Advanced Seat** provides that bridge between a traditional phone system and the convenience and enjoyment of video meetings—and advanced security measures keep your conversations protected.



# Hosted Voice offers basic, standard and advanced cloud-based phone solutions depending on your needs.

## Basic Seat

A feature-rich system to meet your basic needs.

**Accessible:** Get auto-attendant, custom schedules, ring groups, voicemail to email and more.

**Scalable:** Easily add extensions or additional direct numbers.

**Affordable:** Work with one provider, on one network, with no up-front equipment costs.

**Reliable:** Whether it's a network failure or natural disaster, call routing in the cloud ensures you stay connected.

**Easy to use:** With cloud provisioning, upgrades, security, enhancements and maintenance, there's no need for specialized skills or an IT team to manage the system.

## Standard Seat

All the features of Basic Seat, plus:

**Softphone apps:** Turn any smartphone, tablet or laptop into an office extension.

**Status setting:** Set your own presence status and determine a colleague's availability.

**Easy onboarding:** New hires can get their own phone number, download the app and sign in within minutes of joining the team.

## Advanced Seat

All the features of Standard Seat, plus:

**Unified communications:** All communication and collaboration tools are available in a single solution.

**HD video meetings:** Host virtual meeting rooms with video, audio and screen sharing with robust host controls and guest access.

**Web conferencing:** Extend invitations to anyone on any device.

**Enhanced security:** Ensure meetings stay confidential with password-protected sessions, lock bridge to new participants, and encryption.

**Feature-rich host capabilities:** View, manage, mute/unmute, assign video and presenter control, lock participants, chat and more.

# Why Ziplly Fiber?



## Capacity management

With network usage capped at just 40%, there's plenty of bandwidth to spare when upgrades are necessary or individual components fail.



## Redundant core

Our core backbone is capable of 20+ terabytes per second on all intercity fiber routes, with fully redundant local aggregation networks and multiple fiber connections down to the hub site level.



## The Northwest's only built-for-business network

Zipty Fiber is investing more than ever in our advanced, 100% fiber network to historically underserved communities across the Northwest.



## Four-state regionally focused network

We're local, with headquarters in Kirkland, Washington, and offices in Everett; Yakima; Beaverton, Oregon and Hayden Lake, Idaho. Exceeding your expectations is our top priority.



# ZiPLY Fiber combines the power of a 100 Gig network backbone with a local Northwest support team ready to help you find the best solution for your business needs.

Learn how the fastest network in the Northwest can help your business. Get in touch today for more information about how Hosted Voice can work for you.

Get started at [enterprise.ziPLYfiber.com/voice/hosted-voice](https://enterprise.ziPLYfiber.com/voice/hosted-voice).

