

North Idaho Primary Care Provider: Striving for Equitable Access to Care

ziply fiber

Zipty Fiber Case Study



About

North Idaho's largest primary care provider with 13 locations

Challenge

Bringing fast, reliable internet to
Secure a network provider with
a broad service portfolio and
footprint in rural areas

Solutions

Ethernet Internet Access
EIA option - MEF compliant
Ethernet services

**“As North Idaho’s largest primary care provider,
we strive to provide equitable access to care
for the region”**

Vice President of IT for the North Idaho primary care provider

With 13 locations, this provider needed a network solution. It was important to choose an internet service provider in the region with a broad portfolio, footprint in rural areas and experience with medical offices to help connect patients to healthcare services.

Securely connecting patients to primary care, even in rural areas

Zipty Fiber’s extensive solutions portfolio and experience in the region met this challenge and more. Zipty Fiber started in Idaho with 525,000 fiber locations in 2020. Since then, 286,000 new locations have been added, for a total of 811,000 fiber locations in Idaho.

With this strong footprint, the primary care provider chose Zipty Fiber to deliver coverage in its North Idaho clinics in large communities and rural areas.

Zipty Fiber was also the only provider with local services to provide a true EIA option-MEF compliant Ethernet services. Zipty Fiber’s EIA is MEF 2.0 Certified, with CoS capabilities, integrated interconnect delivery and service management tools that enable the performance of the service.

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“Having someone willing to partner and expand with us is so important. Ziplly was willing to go outside the box, which is really what we were asking for.”

Best, fastest network in Idaho

“Ziplly Fiber is instrumental in connecting patients with our diverse service lines, even in rural areas. We have experienced better uptimes with Ziplly Fiber than their competitors. Additionally, their extensive footprint allows us to provide robust connectivity through a single, reliable vendor,” states the vice president of IT for the North Idaho primary care provider.

In summary, with the transition to Ziplly Fiber, the primary care provider has experienced:

- Better uptimes compared to the competition,
- Cost-savings by streamlining vendor management and training costs and
- Robust connectivity throughout North Idaho.